## **XT601 Quick Reference Guide**

Online tracking platform and reports available at <u>login.skytrack.com.au</u> Email <u>info@skytrack.com.au</u> / Securitas Control Room 1300 656 660





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## Check-in system

- 1. When active, you must check-in at set intervals.
- 2. To perform a check-in, press the top side button for 3 seconds and the unit vibrates.

Device Name

- If you fail to check-in on time, a reminder will be sent, causing the unit to beep and vibrate for up to 5 minutes.
- 4. Acknowledge the reminder by single pressing any button on the unit.
- 5. You must check-in after receiving a reminder.
- 6. Failure to check-in after receiving a reminder will raise a failed to check-in alarm.
- Activated with 2 check-ins within 20 secs
- Deactivated with 3 check-ins within 20 secs
- Suspended when the unit is on charge
- Alarms are raised even when the unit is offline

## **SOS Procedure**

i0767

1. SOS button is pressed for 3 seconds and the unit vibrates.

4G

4G Network available

**Connected to** 

Telstra data

- 2. Control room will call to the duress unit and ask for a voice code. User of the unit will answer with a **VOICE CODE**.
- 3. If the response indicates ALL CLEAR, the operator will verify the identity of the respondent with questions about the service.
- 4. If the response indicates **DURESS**, the operator will contact police and notify the Manager.
- 5. If there is NO RESPONSE, the operator will call the paired mobile phone. If there is no answer the SOS will proceed and the operator will call nominated emergency contacts.

**NOTE:** If the Duress unit is turned off after the **SOS** button is pressed, the **SOS** procedure will proceed.