

# SKY TRACK PERSONAL DURESS DEVICE

## XT-403 QUICK REFERENCE GUIDE

### Blue light (Status)

Flashing 1 second – Searching for GPS satellites  
Blinking once every 3 seconds – GPS fix or device is sleeping  
On – Control Room call in progress

### Yellow light (Warning)

Flashing 1 second – Telstra not connected  
Blinking once every 3 secs – Low battery

### Red light (charging)

Speaker

Press and hold **SOS** for 3 seconds (device will vibrate) to send SOS signal to Control

LED indicator lights

Microphone



Magnetic **charging connection** (cable or cradle)  
2-3 days battery life  
(Daily charging recommended)

**To ensure the device is on** - Press and hold for 3 seconds each time you take the device from the charging cradle

When off, Press and hold (3 seconds) to **turn device on**

When on, Press and hold for 3 seconds to perform a **check-in**

Short press twice to **check battery level**  
(1 flash 0-20%.. 5 flashes 80-100%)

Press and hold both buttons for 10 seconds to **turn device off**

## SOS PROCEDURE

1. SOS button is pressed for 3 seconds and the unit vibrates.
2. Control room will call to the duress unit and ask for a voice code. User of the unit will answer with a **VOICE CODE**.
3. If the response indicates **ALL CLEAR**, the operator will verify the identity of the respondent with questions about the service.
4. If the response indicates **DURESS**, the operator will contact police and notify the Manager.
5. If there is **NO RESPONSE**, the operator will call the paired mobile phone. If there is no answer the **SOS** will proceed and the operator will call nominated emergency contacts.

NOTE: If the Duress unit is turned off after **SOS** button is pressed, the **SOS** procedure will proceed.