

SKY TRACK PERSONAL DURESS DEVICE

XT-403 QUICK REFERENCE GUIDE

Blue light (Status)

Flashing 1 second – Searching for GPS satellites
Blinking once every 3 seconds – GPS fix or device is sleeping
On – Control Room call in progress

Yellow light (Warning)

Flashing 1 second – Telstra not connected
Blinking once every 3 secs – Low battery

Red light (charging)

Speaker

Press and hold **SOS** for 3 seconds (device will vibrate) to send SOS signal to Control

LED indicator lights

Microphone



Magnetic **charging connection** (cable or cradle)

2-3 days battery life
(Daily charging recommended)

To ensure the device is on - Press and hold for 3 seconds each time you take the device from the charging cradle

When off, Press and hold (3 seconds) to **turn device on**

When on, Press and hold for 3 seconds to perform a **check-in**

Short press twice to **check battery level**
(1 flash 0-20%.. 5 flashes 80-100%)

Press and hold both buttons for 10 seconds to **turn device off**

CHECK-IN SYSTEM

1. When active, you must check-in at set intervals.
 2. To perform a check-in, press the side button for 3 seconds and the unit vibrates.
 3. If you fail to check-in on time, a reminder will be sent, causing the unit to beep and vibrate for up to 5 minutes.
 4. Acknowledge the reminder by single pressing any button on the unit.
 5. You must check-in after receiving a reminder.
 6. Failure to check-in after receiving a reminder will raise a failed to check-in alarm.
- Activated with 2 check-ins within 20 secs
 - Deactivated with 3 check-ins within 20 secs
 - Suspended when the unit is on charge
 - Alarms are raised even when the unit is offline

SOS PROCEDURE

1. SOS button is pressed for 3 seconds and the unit vibrates.
 2. Control room will call to the duress unit and ask for a voice code. User of the unit will answer with a **VOICE CODE**.
 3. If the response indicates **ALL CLEAR**, the operator will verify the identity of the respondent with questions about the service.
 4. If the response indicates **DURESS**, the operator will contact police and notify the Manager.
 5. If there is **NO RESPONSE**, the operator will call the paired mobile phone. If there is no answer the **SOS** will proceed and the operator will call nominated emergency contacts.
- NOTE: If the Duress unit is turned off after **SOS** button is pressed, the **SOS** procedure will proceed.