

Personal Duress Alarm

XT403



SkyTrack Australia
Working safely within the community

XT403 Personal Duress Alarm

Speaker

Press and hold **SOS** for 3 seconds (device will vibrate) to send SOS signal to Control

LED indicator lights

Microphone



Magnetic **charging connection** (cable or cradle)
2-3 days battery life
(Daily charging recommended)

When off, Press and hold (3 seconds) to **turn device on**

When on, Press and hold for 3 seconds to perform a **check-in**

Short press twice to **check battery level**
(1 flash 0-20%.. 5 flashes 80-100%)

Press and hold both buttons for 10 seconds to **turn device off**

Carrying the device

- Integrated belt clip
- Optional break-away safety lanyard
- Belt, pocket, handbag... within arms reach



Status lights

Blue light (Status)

- Flashing 1 second – Searching for GPS satellites
- Blinking once every 3 seconds – GPS fix or device is sleeping
- On – Control Room call in progress



Yellow Light (Warning)

- Flashing 1 second – Telstra not connected
- Blinking once every 3 secs – Low battery

Red Light (Charging)

- Device is connected to the charger

Charging the device

- 2 ways of charging the device
 - USB charging cable and cradle
- Any USB power source ok
- 3-4 hours flat to full charge
- 2-3 days battery life
- Charge when not in use
- Red light will illuminate when charging – turns off when the battery is full



NOTE: If the device runs flat, you must turn it back on again

Cleaning the device

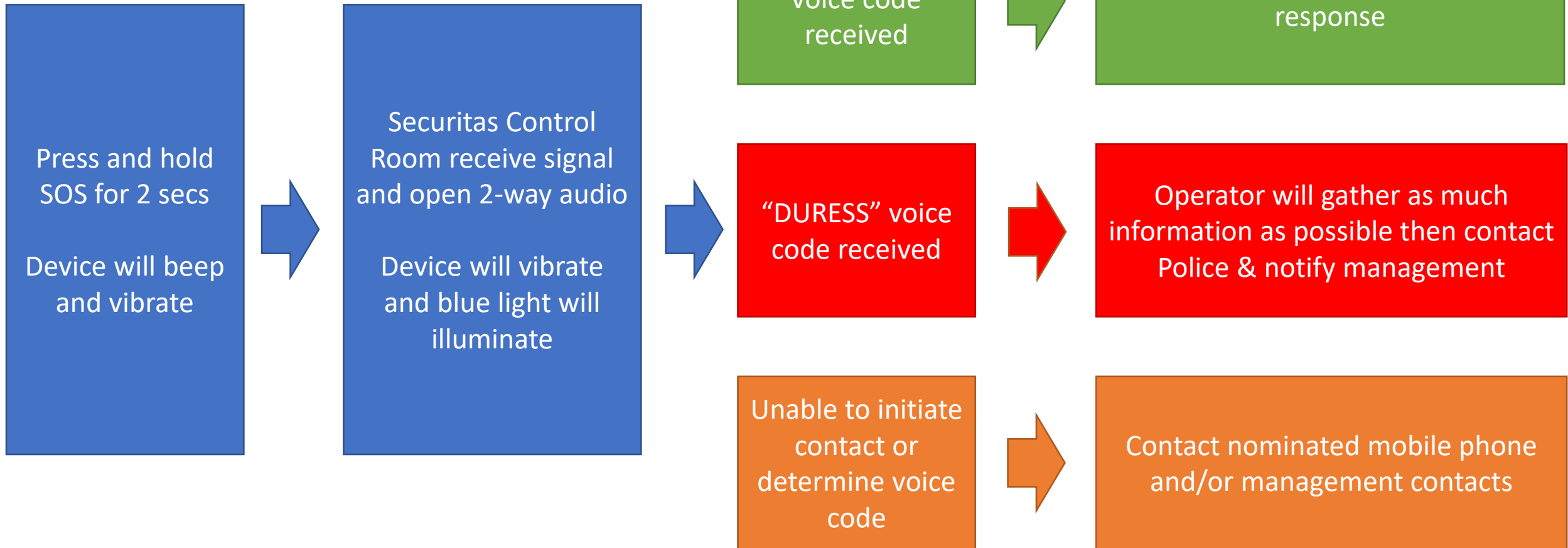
- Devices are rated IP67
- Contact with water is ok
- Recommend using soap and water OR ethyl alcohol wipes to clean the device
- Do NOT submerge the device in a cleaning solution

Telstra and GPS signals

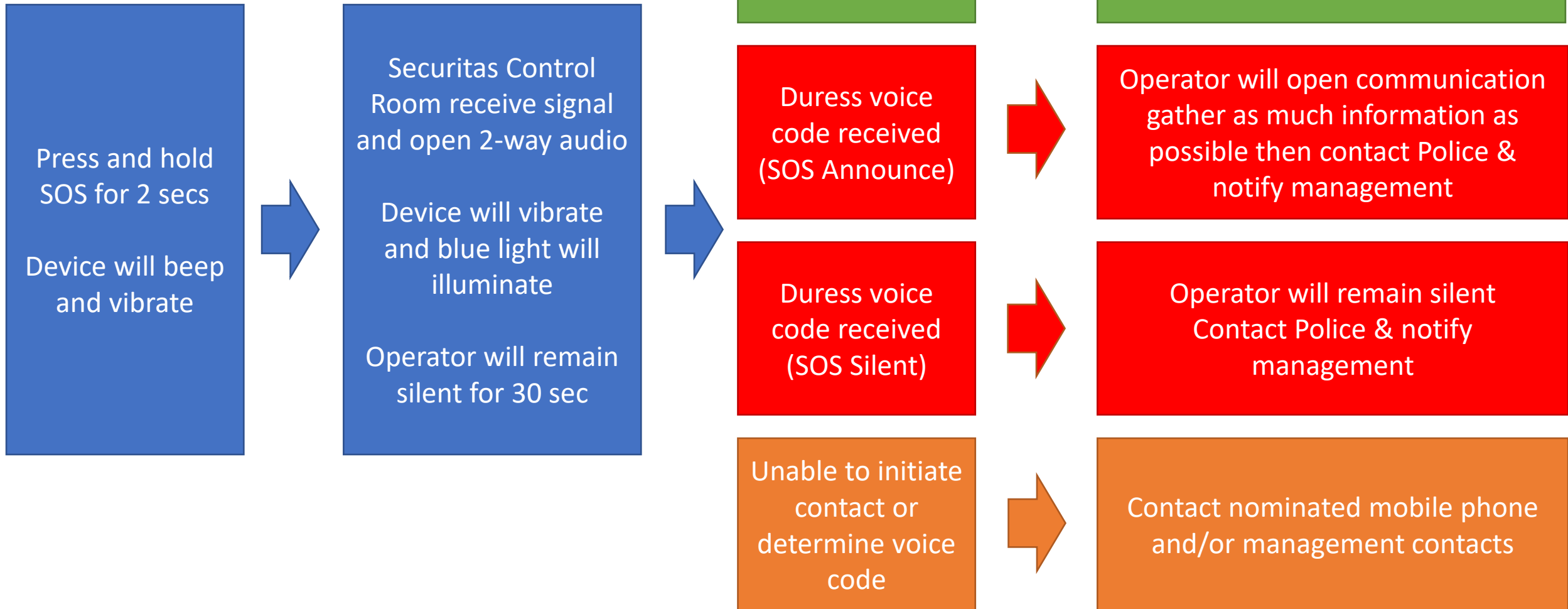
- Devices use Telstra mobile network to communicate
 - Flashing yellow light means no Telstra connection
 - Device will store messages and send later
-
- Devices use GPS to determine location
 - Periodically updates and stores current location
 - Best to leave the device switched on so it can update correctly



Calling for help - SOS



Calling for help – SOS (Operator remains silent)



House keeping

- **Know your Voice Codes!**
- **Contacting the control room**
 - Phone 1300 656 660 (24hrs)
 - Email controlroom@securitas-australia.com.au
 - Or if it's urgent press SOS, wait for the control room to make contact, state the all clear voice code and speak with the control room operator
- **Updating emergency contacts, device holder details**
 - Contact control room via phone for instant updates or email to controlroom@securitas-australia.com.au
- **Contacting SkyTrack Australia**
 - Email info@skytrack.com.au
 - Phone 03 9653 9305 (business hours)
- **Testing recommended every 3 months**

Check-in System

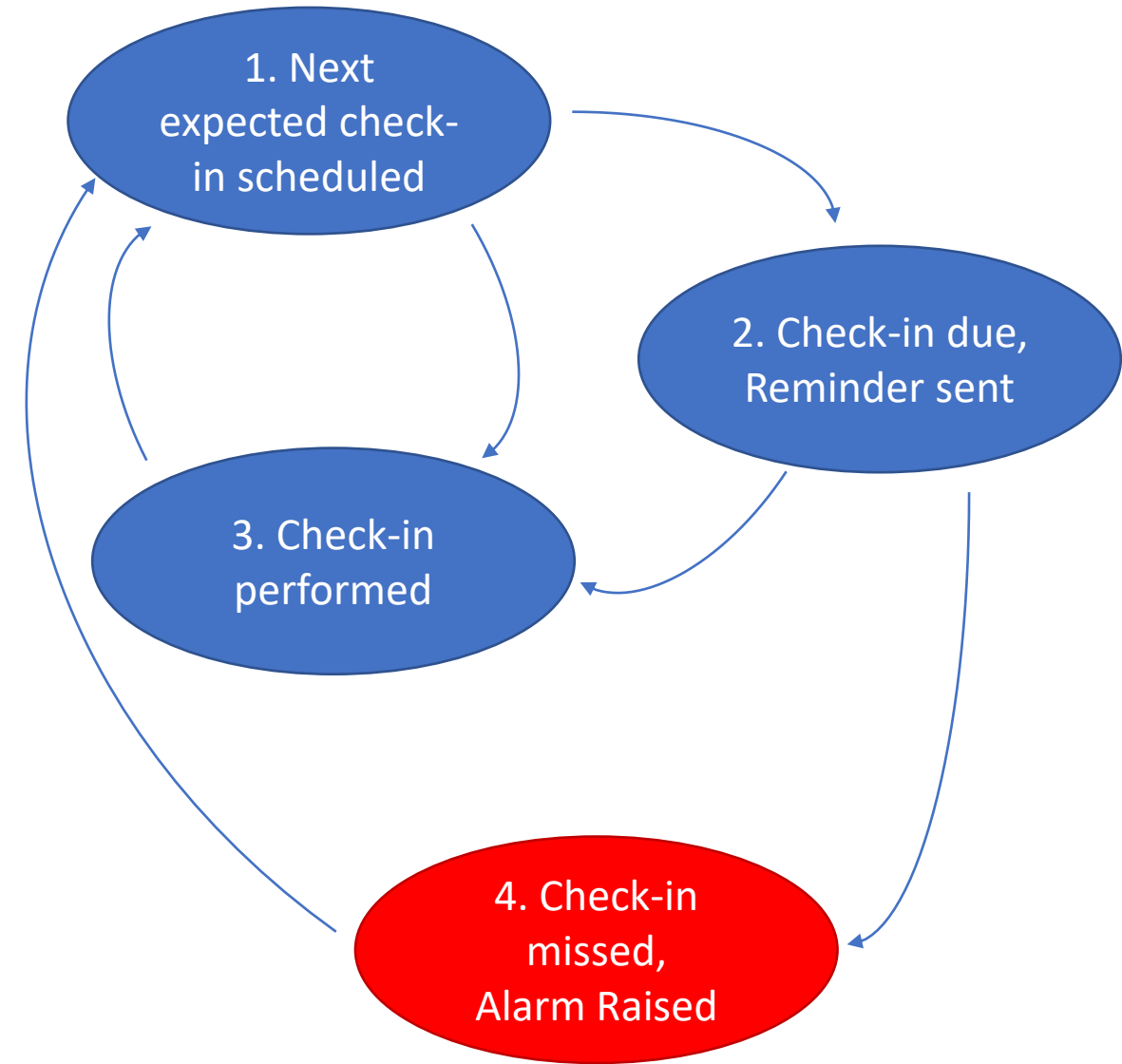
Automating welfare checks

Purpose – enhance employee safety

- To detect and alert when a staff member may require assistance but is unable to activate the SOS alarm
- Provide an easy way for staff to confirm they are OK when working in the community
- Enable reporting of check-in locations – visit logs

How it works...

1. Devices are configured to expect check-ins at regular intervals
E.g. every 2 hours
2. When a check-in is due, a reminder is sent and the device will beep and vibrate for up to 5 minutes
Silence by short pressing any button on the device
3. When a check-in is performed, the system will calculate when the next check-in is due
4. If a check-in is missed, an alarm is raised



How to perform a check-in

1. Press and hold the side button for 3 seconds to perform a check-in
2. Device will vibrate
 - Check-ins can be performed at any time. There is no need to wait for the reminder signal
 - After each check-in, the next expected check-in is scheduled
e.g. now + 2hours



Activating/Deactivating a device for check-in

- After a device has been configured for check-ins:
 - To activate perform 2 check-ins within 20 secs
 - To deactivate perform 3 check-ins within 20 secs

Note: Check-ins are automatically suspended when the device is on charge and will automatically resume when the charger is disconnected.

When an alarm is raised

- The system will send an alert message via email and/or SMS when a device has 'failed to check-in'
- Alarms are triggered even if the device has run flat or has been switched off
- After receiving the notification, it is the responsibility of the message recipient to follow up with the staff member and ensure their well-being

Subject: Personal Duress Device Alert - 5357 : Failed to Check-In

The following device has triggered a Failed to Check-In alarm:

Alarm Type: Failed to Check-In

Alarm Received: 1/7/2020 02:57

Device ID: 5357

Last Known GPS Location: <http://maps.google.com/maps?f=q&hl=en&q=-37.847125,144.772511>

This email was automatically generated. Please do not reply to this email. To stop receiving these alerts, please email Sky Track Australia at info@skytrack.com.au.

Configuration settings

- How often check-ins are required e.g. every 2 hours
- Who should receive alarm notifications e.g. email and/or SMS recipients
- Operating hours – pre-defined hours for which check-ins are required

Things to remember

- A check-in can be performed at any time – no need to wait for a reminder
- You must perform a check-in after receiving a reminder
- Check-ins are suspended while the device is on charge
- Alarms will be raised even if the device is switched off

Questions?