

SkyTrack Australia Personal Duress Alarm 3G to 4G Changeover



1. After receiving your new 4G duress alarm, please send an email to info@skytrack.com.au to let us know you are switching over to the new 4G device.
2. Setup the new device's charging cradle by connecting the black micro-USB cable to the side of the charging cradle. Connect the other end (USB-A connector) to the supplied wall adapter and turn on.
3. Turn on the new device by pressing and holding the side button for 3 seconds.
4. We recommend charging the new device for at least 1 hour before use by dropping it into the charging cradle.
5. Switch the old 3G device off by pressing and holding the left-hand side power button for 3 seconds.
6. The old 3G device can be recycled at your nearest e-waste or mobile phone recycling centre. Alternatively, please send the old device to:

SkyTrack Australia
Level 27, 101 Collins Street
Melbourne, VIC, 3000

7. Please see the attached quick reference guide on how to use the new device as well as the below FAQ. If you have any further questions or would like to arrange training, please email us at info@skytrack.com.au.

For more information, please see our upgrade FAQ:
<https://www.skytrack.com.au/4GChangeoverFAQ.html>

