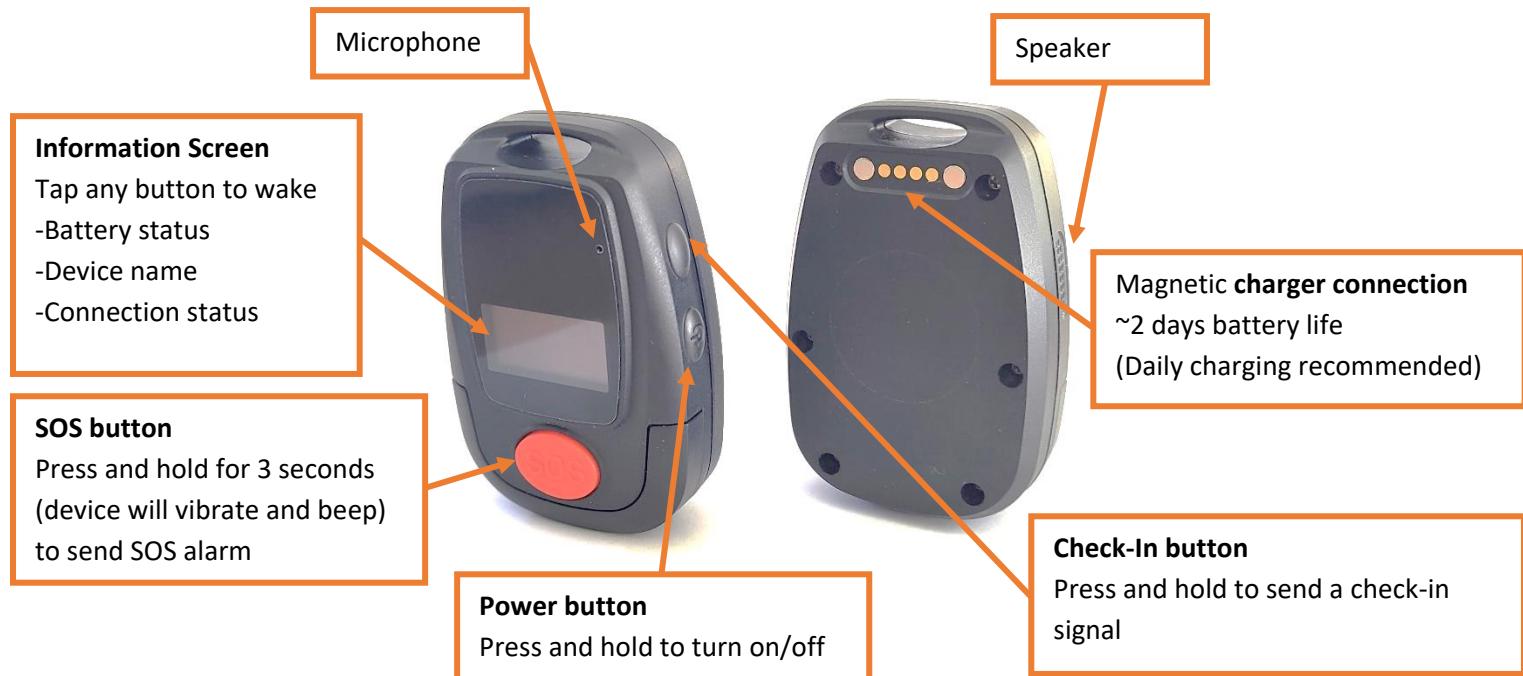


# SKY TRACK PERSONAL DURESS DEVICE

## XT-601 3G/4G/Wi-Fi QUICK REFERENCE GUIDE



Battery level



GPS Signal



Wi-Fi connected



Telstra connected



4G available



3G available

### CHECK-IN SYSTEM

1. When active, you must check-in at set intervals.
  2. To perform a check-in, press the top side button for 3 seconds and the unit vibrates.
  3. If you fail to check-in on time, a reminder will be sent, causing the unit to beep and vibrate for up to 5 minutes.
  4. Acknowledge the reminder by single pressing any button on the unit.
  5. You must check-in after receiving a reminder.
  6. Failure to check-in after receiving a reminder will raise a failed to check-in alarm.
- Activated with 2 check-ins within 20 secs
  - Deactivated with 3 check-ins within 20 secs
  - Suspended when the unit is on charge
  - Alarms are raised even when the unit is offline

### SOS PROCEDURE

1. SOS button is pressed for 3 seconds and the unit vibrates.
2. Control room will call to the duress unit and ask for a voice code. User of the unit will answer with a **VOICE CODE**.
3. If the response indicates **ALL CLEAR**, the operator will verify the identity of the respondent with questions about the service.
4. If the response indicates **DURESS**, the operator will contact police and notify the Manager.
5. If there is **NO RESPONSE**, the operator will call the paired mobile phone. If there is no answer the **SOS** will proceed and the operator will call nominated emergency contacts.

NOTE: If the Duress unit is turned off after **SOS** button is pressed, the **SOS** procedure will proceed.

Online tracking platform and reports available at: <https://login.skytrack.com.au>

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